

QUALITY MANAGER

Lunar Freezing & Cold Storage Company Limited – Aberdeen

Are you an experienced Quality professional looking for your next challenge?

Lunar Freezing & Cold Storage Company Limited is looking for an experienced and motivated **Quality Manager** to join our team in Aberdeen.

This is an excellent opportunity to take ownership of the site's **Quality Management System**, lead a dedicated Quality Assurance team and play a key role in ensuring our products consistently meet the high standards expected by our customers, retailers and accreditation bodies.

If you enjoy **leading people, driving improvements and working in a fast-paced manufacturing environment**, we would love to hear from you.

The Role

Reporting to the **Group Technical Manager**, you will be responsible for maintaining and continuously improving quality systems across the site, while developing and promoting a strong culture of quality throughout the business.

You will lead a team of **Six Quality Assistants** and work closely with Operations, Engineering, Supply Chain and external customers to ensure that **quality, compliance and customer satisfaction** remain at the heart of everything we do.

Key Responsibilities

- Lead, develop and coach the Quality Assurance team.
- Manage and continuously improve the site's Quality Management System (QMS).
- Ensure compliance with **BRC, HACCP, GMP M&S** and other customer-specific standards.
- Lead and support customer, retailer and BRC audits, ensuring successful outcomes.
- Investigate customer complaints, production rejects and supplier quality issues using effective root cause analysis.
- Drive corrective and preventative actions to improve quality performance.
- Support production trials, validations and new product introductions.
- Maintain product specifications and retailer portals.
- Deliver quality awareness and HACCP training across the site.
- Work collaboratively with other departments to embed a culture of continuous improvement.
- Monitor quality performance and identify opportunities for improvement.
- Ensure quality standards are consistently maintained across all areas of the operation.

What We're Looking For

Ideally, you will have:

- Previous experience working as a **Quality Assurance Manager, Quality Manager or Senior QA** within an FMCG, food manufacturing or similar manufacturing environment.
- Strong people-management and leadership skills, with the ability to coach, motivate and develop a team.
- An **Internal Auditor or Lead Auditor qualification**.
- A recognised **HACCP qualification**.
- Excellent knowledge of **BRC, HACCP and GMP** standards.
- Experience managing customer and retailer audits and maintaining effective customer relationships.
- Strong problem-solving and root cause analysis skills.
- Experience working with **Quality Management Systems (QMS)** and ERP systems.
- A proactive approach and a genuine **continuous improvement mindset**.
- Excellent communication and organisational skills, with the ability to work effectively across different departments.

Why Join Lunar Freezing & Cold Storage?

This is an exciting opportunity to join an established business where you will have the opportunity to **make a real difference to quality standards, develop your team and influence continuous improvement across the site**.

You will be a key member of the Quality function, working closely with colleagues across the business and playing an important role in maintaining the standards and reputation of Lunar Freezing & Cold Storage.

Interested?

If you have the experience, leadership skills and passion for quality that we are looking for, we would be delighted to hear from you.

To apply, please submit your CV and covering letter outlining your relevant experience and suitability for the role to hr.group@lunarfreezing.co.uk